



# Quality and Food Safety Policy

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Bio Base Europe Pilot Plant is an open innovation and independent pilot and demonstration facility for process development, scale-up and custom manufacturing of bio-based products and processes from lab to multi ton scale.

A wide and flexible spectrum of modular unit operations combined with a team of highly trained, experienced and involved engineers, process technicians and employees facilitates the translation of bio-based laboratory processes into viable industrial processes.

## OUR MISSION

**Bio Base Europe Pilot Plant commits** to be a reliable, flexible, competent, efficient business partner for food, feed, chemical, textile, paper, cosmetics and energy industry, university and research institutes. Its ultimate goal is to enable the transition to a sustainable bio-based economy.

## OUR VISION

**Bio Base Europe Pilot Plant believes** that being successful in its mission depends on delivering bio-based products, processes and services, that comply with the highest standards for quality and/or food safety in order to assure customer satisfaction.

## OUR PRINCIPLES

Fundamental to this belief is our responsibility to **ensure quality and/or food safety** of these bio-based products, processes and services **by implementing of and committing to following principles:**

- the use of state of the art food grade equipment and sufficient highly trained, experienced and involved personnel
- aiming at or for "first time right" by preventing non-conformities
- deliver reliable service to customers
- meet all related statutory and regulatory requirements
- compliance to ISO 9001:2015, ISO 22000: 2018 TS 22002-01/2014 PRP Food Manufacturing and FSSC 22000 version 5.1 [November 2020] and GFSI [2018]
- compliance to customer and other stakeholder requirements
- set "smart" objectives/targets and commit to continuous improvement, which is measured, evaluated and validated for effectiveness through internal and external audits and management review
- implement CAPA [corrective and preventive action]- and risk management [eg HACCP]- principle
- set up internal and external communication channels on quality and food safety culture and other aspects with employees, customers and other stakeholders to ensure all parties are informed, aware and involved.
- ensure that suppliers and contractors embrace the same quality and food safety commitments

## EMPLOYEE COMMITMENT

The responsibility for successful implementation of these quality and food safety principles **belongs with every Bio Base Europe Pilot Plant employee at each level and function in the organization.**

This Quality and Food Safety Policy is communicated to all staff members and is translated into a code of conduct.

## MANAGEMENT COMMITMENT

The **management of Bio Base Europe Pilot Plant shows his involvement** by:

- Their commitment to this Quality and Food Safety Policy
- Their commitment to provide the appropriate resources
- Ensuring this policy is consistent with the strategic direction of the company.
- Be open and transparent to its employees about the strategic direction of the company.
- Ensuring there is a clear understanding of responsibility of every employee towards the quality and/or food safety of our bio-based products, processes and services, by providing them the necessary time for info gathering, training, instructions, personal development,...

